

## **13<sup>th</sup> BRIEFING NOTE ON THE EXTRAORDINARY FLOODS CAUSED BY THE DANA (CUT-OFF LOW) FROM 26 OCTOBER TO 4 NOVEMBER 2024 IN VALENCIA, ANDALUSIA, CATALONIA, CASTILLA-LA MANCHA, THE BALEARIC ISLANDS, ARAGON AND OTHER AREAS AND THE MANAGEMENT OF THE COMPENSATION TO BE ASSUMED BY CONSORCIO DE COMPENSACIÓN DE SEGUROS (CCS) ATTACHED TO THE MINISTRY OF ECONOMY, TRADE AND BUSINESS**

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In relation to the serious situation caused by the DANA (cut-off low pressure system) that has produced **from 26 October to 4 November 2024** extensive damage due to flooding and windstorms in large areas of the east and south of the Iberian Peninsula and the Balearic Islands, particularly the tragic floods in Valencia and Albacete on 29 October, Consorcio de Compensación de Seguros (CCS) reports the following:

### **1. As of 8 a.m. on 27 February 2025 CCS has filed 242,534 claims.**

By **type of exposure**, the breakdown of claims received is as follows:

- |   |                 |
|---|-----------------|
| • Residential properties:                   | 79,392 claims.  |
| • Motor vehicles:                           | 141,686 claims. |
| • Shops, warehouses and other single risks: | 15,421 claims.  |
| • Offices:                                  | 1,065 claims.   |
| • Industrial risks:                         | 4,895 claims.   |
| • Infrastructure:                           | 75 claims.      |

231,429 of these claims are located in the province of Valencia (95.4 % of the total).

The stated number of claims submitted represents the total number of claims received. The number of applications submitted net of duplicate or ineligible claims is 229,143.

We would like to point out to anyone who has submitted a claim that it is not necessary to submit it again for the same damaged property.

2. CCS handles an insurance solution, and as such there are some indispensable prerequisites that have to be fulfilled before the payment is made, as are the adjustment of the loss, the report that the loss adjusters have to write assessing the

loss, the verification of the general and specific conditions underwritten by the insured and the payment of the corresponding extraordinary risk surcharge, as well as the verification about the ownership of the damaged property, the bank account naming, and thus make the payment to the damaged property's owner. Compensations to every insured vary depending on the particular insurance policy underwritten.

In the event that the damage processing is commissioned to an insurance company, the insured must contact their insurance company to find out the status of their file.

3. Once the assessment of damage has been received, and the file being complete, CCS will proceed to make the payment of the compensation to the insured.
4. **As of 8 a.m. on 27 February 2025 CCS has paid 159,782 claims, for a cumulative amount of € 2,139,339,038**, broken down by type of exposure as follows:

• Residential properties	45,523 payouts for €654,904,842
• Motor vehicles	103,937 payouts for €893,204,535
• Shops, warehouses and other single risks	7,695 payouts for €340,493,558
• Offices	564 payouts for €17,854,689
• Industrial risks	2,052 payouts for €229,302,215
• Infrastructure	11 payouts for €3,639,199

These figures include the payment by the CCS of all the requests sent by the insurance companies derived from the special operating procedure between the CCS and the insurance companies for the collaboration of the insurance companies in the management and assessment of damage caused to vehicles, homes, shops and offices, of those files that have been sent complete by the insurance companies to the CCS.

Breakdown by municipalities of claims filed and payments made appear in Annex for those municipalities with more than 100 claims filed.

5. CCS will continue to update these briefing notes as the management of the loss event advances.

Madrid, 27 February 2025

**ANNEX: Breakdown of claims filed and payments made for municipalities with more than 100 claims filed.**

**(As of 8 a.m. on 27 Feb 2025)**

MUNICIPALITY	PROVINCE	CLAIMS	INDEMNIFIED LOSS (€)
PAIORTA	VALENCIA	23,354	235,475,895
CATARROJA	VALENCIA	22,015	208,224,280
ALGEMESÍ	VALENCIA	19,813	165,265,434
ALDAIA	VALENCIA	17,472	153,379,690
ALFAFAR	VALENCIA	15,030	161,036,926
VALÈNCIA	VALENCIA	12,770	107,500,939
BENETÚSSER	VALENCIA	9,999	81,485,054
MASSANASSA	VALENCIA	9,824	108,607,971
SEDAVÍ	VALENCIA	9,797	102,610,870
PICANYA	VALENCIA	9,220	92,946,530
RIBA-ROJA DE TÚRIA	VALENCIA	8,499	147,683,727
ALQUÀS	VALENCIA	7,346	51,383,510
ALBAL	VALENCIA	7,051	81,859,148
L'ALCÚDIA	VALENCIA	6,323	43,379,328
CHIVA	VALENCIA	6,207	41,765,674
TORRENT	VALENCIA	3,814	38,153,549
BENIPARRELL	VALENCIA	3,376	42,676,948
GUADASSUAR	VALENCIA	3,315	25,183,943
MONTERRAT	VALENCIA	3,146	15,154,930
XIRIVELLA	VALENCIA	3,034	13,135,672
QUART DE POBLET	VALENCIA	2,333	45,489,105
UTIEL	VALENCIA	2,225	21,343,252
CHESTE	VALENCIA	1,953	11,014,337
TURÍS	VALENCIA	1,737	7,664,655
ALGINET	VALENCIA	1,570	2,590,071
GODELLETA	VALENCIA	1,478	8,603,771
ALZIRA	VALENCIA	1,395	7,549,477
REQUENA	VALENCIA	1,122	3,779,512
EL EJIDO	ALMERÍA	974	307,296
MONTROI/MONTROY	VALENCIA	917	4,110,931
VILAMARXANT	VALENCIA	906	4,477,059

JEREZ DE LA FRONTERA	CÁDIZ	894	2,346,489
CARLET	VALENCIA	888	2,224,543
CATADAU	VALENCIA	840	4,355,489
RIOLA	VALENCIA	682	4,872,560
PICASSENT	VALENCIA	677	3,340,595
LLOMBAI	VALENCIA	642	2,093,662
PEDRALBA	VALENCIA	639	5,541,513
TARRAGONA	TARRAGONA	618	2,696,246
BUÑOL	VALENCIA	542	3,793,832
ALBERIC	VALENCIA	476	1,558,720
SILLA	VALENCIA	453	4,356,307
MIRA	CUENCA	390	3,758,490
LORIGUILLA	VALENCIA	387	2,178,138
CASTELLDEFELS	BARCELONA	320	538,690
PATERNA	VALENCIA	320	1,622,044
MÁLAGA	MÁLAGA	315	815,581
CULLERA	VALENCIA	303	1,997,613
REAL	VALENCIA	302	852,537
MANISES	VALENCIA	301	1,953,176
POLINYÀ DE XÚQUER	VALENCIA	260	1,732,702
CARCAIXENT	VALENCIA	240	709,916
MANACOR	ILLES BALEARS	236	1,414,889
MISLATA	VALENCIA	225	766,195
EL PUERTO DE SANTA MARÍA	CÁDIZ	216	328,188
ÁLORA	MÁLAGA	209	943,185
GAVÀ	BARCELONA	208	604,630
LLÍRIA	VALENCIA	203	730,136
BENALMÁDENA	MÁLAGA	198	565,754
BENIFAÍÓ	VALENCIA	195	752,839
ALFARB	VALENCIA	180	296,858
EL PRAT DE LLOBREGAT	BARCELONA	173	263,225
BENICULL DE XÚQUER	VALENCIA	173	2,137,109
SIETE AGUAS	VALENCIA	164	1,087,794
MAZARRÓN	MURCIA	158	369,030
BENAGUASIL	VALENCIA	157	378,017
LA POBLA LLARGA	VALENCIA	152	387,466
CÁRTAMA	MÁLAGA	150	698,495
SUECA	VALENCIA	149	511,304

RAFELGUARAF	VALENCIA	148	349,296
SOT DE CHERA	VALENCIA	146	556,865
CORBERA	VALENCIA	145	1,242,163
ALBORACHE	VALENCIA	140	655,984
LA POBLA DE VALLBONA	VALENCIA	138	386,613
CASTELLÓ	VALENCIA	135	249,115
EL CATLLAR	TARRAGONA	132	368,133
ALCALÀ DE XIVERT	VALENCIA	122	309,695
LLOCNOU DE LA CORONA	VALENCIA	122	1,834,007
OLIVA	VALENCIA	122	287,624
VILADECANS	BARCELONA	120	996,806
ALCÀSSER	VALENCIA	120	552,900
LETUR	ALBACETE	115	1,469,639
ALJARAQUE	HUELVA	108	310,913
SALOU	TARRAGONA	108	112,078
CASTELLÓ DE LA PLANA	CASTELLÓN	103	219,901
MANUEL	VALENCIA	100	232,403