

SIXTEENTH BRIEFING NOTE ON THE EXTRAORDINARY FLOODS CAUSED BY THE DANA (CUT-OFF LOW) FROM 26 OCTOBER TO 4 NOVEMBER 2024 IN VALENCIA, ANDALUSIA, CATALONIA, CASTILLA-LA MANCHA, THE BALEARIC ISLANDS, ARAGON AND OTHER AREAS AND THE MANAGEMENT OF THE COMPENSATION TO BE ASSUMED BY CONSORCIO DE COMPENSACIÓN DE SEGUROS (CCS) ATTACHED TO THE MINISTRY OF ECONOMY, TRADE AND BUSINESS

In relation to the serious situation caused by the DANA (cut-off low pressure system) that has produced **from 26 October to 4 November 2024** extensive damage due to flooding and windstorms in large areas of the east and south of the Iberian Peninsula and the Balearic Islands, particularly the tragic floods in Valencia and Albacete on 29 October, Consorcio de Compensación de Seguros (CCS) reports the following:

1. As of 7 p.m. on 31 March 2025 CCS has filed 245,388 claims.

234,132 of these claims (95.4 % of the total) are located in the province of Valencia.

2. Of the 245,388 total claims, 3,590 are for business interruption and 248 for personal injury, The remaining 241,550 claims are for property damage, broken down by type of exposure as follows:

- Residential properties: 78,544 claims.
- Motor vehicles: 142,775 claims.
- Shops, warehouses and other risks: 14,617 claims.
- Offices: 988 claims.
- Industrial risks: 4,550 claims.
- Infrastructure: 76 claims.

3. Of the 245,140 claims for property damage and business interruption, 23,099 have been rejected due to duplication or lack of coverage, As of this date and time, 184,696 claims have been paid, for a cumulative amount of €2,612,141,619, broken down by type of exposure as follows:

- Residential properties: 53,241 payouts for €810,539,951
- Motor vehicles: 118,317 payouts for €1,033,659,621
- Shops, warehouses and other risks: 9,710 payouts for €456,673,488

- Offices: 662 payouts for €22,165,498
- Industrial risks: 2,747 payouts for €280,961,370
- Infrastructure: 19 payouts for €8,141,692

In other words, 207,795 claims have been processed (including both paid and rejected claims) that is, 84.8% of the claims for property damage and business interruption received, leaving 37,345 claims pending at this date.

By type of exposure, the following percentages of claims received have been processed:

- Residential properties: 83.3%
- Motor vehicles: 87.6%
- Shops, warehouses and other risks: 73.8%
- Offices: 74.8%
- Industrial risks: 66.1%
- Infrastructure: 39.5%

These figures include the payment by the CCS of all the claims submitted by the insurance companies arising from the special operating procedure between the CCS and the insurance companies for the collaboration of the insurance companies in the management and assessment of damage caused to vehicles, homes, shops and offices, of those files that have been sent complete by the insurance companies to the CCS.

Breakdown by municipalities of claims filed and payments made appear in Annex for those municipalities with more than 100 claims filed.

4. The CCS currently estimates the **total cost of this event to be around 4.5 billion euros**.
5. CCS will continue to update these briefing notes as the management of the loss event advances.

Madrid, 1 April 2025

ANNEX: Breakdown of claims filed and payments made for municipalities with more than 100 claims filed.
(As of 8 a.m. on 1 April 2025)

MUNICIPALITY	PROVINCE	TOTAL CLAIMS	BREAKDOWN OF RECEIVED CLAIMS BY TYPE OF EXPOSURE						PROCESSED CLAIMS	AMOUNT PAID
			Residential properties	Motor vehicles	Shops, warehouses and other risks	Offices	Industries	Infra-structure		
PAIORTA	VALENCIA	23,550	6,883	15,082	1,194	96	293	2	20,736	288,269,341
CATARROJA	VALENCIA	22,213	7,240	13,062	1,404	121	385	1	19,309	249,882,663
ALGEMESÍ	VALENCIA	20,014	6,221	12,154	1,302	109	227	1	17,343	198,680,672
ALDAIA	VALENCIA	17,621	4,697	11,374	1,201	91	257	1	15,474	186,587,456
ALFAFAR	VALENCIA	15,172	4,039	9,987	1,004	38	103	1	13,186	202,040,060
VALÈNCIA	VALENCIA	12,890	2,552	9,457	684	25	169	3	10,654	131,334,744
BENETÜSSER	VALENCIA	10,087	2,732	6,513	707	72	63		8,751	101,867,363
MASSANASSA	VALENCIA	9,904	2,355	6,678	622	38	211		8,352	137,141,053
SEDAVÍ	VALENCIA	9,860	2,044	7,105	559	34	116	2	8,487	124,785,498
PICANYA	VALENCIA	9,327	3,082	5,640	450	24	131		8,097	112,611,102
RIBA-ROJA DE TÚRIA	VALENCIA	8,572	576	6,719	648	17	612		6,715	177,432,862
ALAQUÀS	VALENCIA	7,388	1,416	5,466	422	34	49	1	6,473	56,553,594
ALBAL	VALENCIA	7,111	1,965	4,445	473	50	177	1	6,169	94,791,102
L'ALCÚDIA	VALENCIA	6,429	2,235	3,580	412	38	163	1	5,529	52,317,365
CHIVA	VALENCIA	6,322	3,703	2,182	273	18	146		5,164	58,628,767
TORRENT	VALENCIA	3,885	1,530	2,107	148	8	88	4	3,017	47,486,214
BENIPARRELL	VALENCIA	3,412	516	2,158	385	8	345		2,677	57,056,202
GUADASSUAR	VALENCIA	3,358	1,499	1,680	109	9	61		2,897	28,481,969
MONTSERRAT	VALENCIA	3,192	2,420	630	97	2	40	3	2,571	18,074,846
XIRIVELLA	VALENCIA	3,076	1,114	1,459	372	34	96	1	2,404	17,222,668
QUART DE POBLET	VALENCIA	2,367	306	1,586	282	12	181		1,770	52,601,577
UTIEL	VALENCIA	2,258	1,018	1,000	173	4	62	1	1,928	25,423,091
CHESTE	VALENCIA	1,985	724	1,031	162	5	62	1	1,612	14,158,984
TURÍS	VALENCIA	1,759	1,411	268	51	2	25	2	1,433	9,018,405
ALGINET	VALENCIA	1,605	876	573	101	5	49	1	1,284	3,272,343
GODELLETA	VALENCIA	1,492	1,176	270	29		16	1	1,206	10,322,880
ALZIRA	VALENCIA	1,414	640	522	184	5	63		1,153	9,507,090
REQUENA	VALENCIA	1,148	663	300	128	9	48		930	4,629,627
EL EJIDO	ALMERÍA	983	112	746	66	3	56		935	387,923
MONTROI/ MONTROY	VALENCIA	923	759	135	22		7		711	4,940,028
VILAMARXANT	VALENCIA	918	719	146	30	1	21	1	766	5,105,736
JEREZ DE LA FRONTERA	CÁDIZ	906	440	308	129	11	17	1	769	2,794,382
CARLET	VALENCIA	898	456	293	90	2	57		717	3,574,733
CATADAU	VALENCIA	851	454	328	45	5	19		695	4,975,879
RIOLA	VALENCIA	694	392	270	19	5	8		611	5,438,751
PICASSENT	VALENCIA	668	345	283	18	2	20		547	3,891,564
LLOMBAI	VALENCIA	651	350	232	47	2	20		536	2,489,330
PEDRALBA	VALENCIA	647	309	288	36	5	9		564	6,517,205
TARRAGONA	TARRAGONA	621	376	176	55	6	4	4	436	3,861,408
BUÑOL	VALENCIA	548	284	194	37	6	25	2	427	4,217,298
ALBERIC	VALENCIA	481	341	95	29		16		408	1,754,615
SILLA	VALENCIA	467	14	366	60		25	2	349	8,075,626
MIRA	CUENCA	398	164	210	19		5		388	4,302,582
LORIGUILLA	VALENCIA	394	128	242	17		6	1	316	2,545,739
PATERNA	VALENCIA	330	64	226	23	3	12	2	245	2,286,028
MÁLAGA	MÁLAGA	322	148	95	63	2	12	2	247	974,462
CASTELLDEFELS	BARCELONA	322	194	81	42	3	2		225	941,012

CULLERA	VALENCIA	307	147	134	21		4	1	250	2,227,330
REAL	VALENCIA	307	246	40	17		4		242	1,003,787
MANISES	VALENCIA	305	62	218	19	1	5		238	2,297,362
POLINYÀ DE XÚQUER	VALENCIA	261	183	46	23		9		217	2,094,785
CARCAIXENT	VALENCIA	247	118	82	31	1	15		202	949,093
MANACOR	ILLES BALEARS	240	105	97	33	1	4		226	1,538,323
MISLATA	VALENCIA	226	31	175	15	1	4		185	1,038,649
EL PUERTO DE SANTA MARÍA	CÁDIZ	217	127	40	45	3	1	1	173	480,178
ÁLORA	MÁLAGA	212	121	77	9		4	1	147	1,094,762
GAVÀ	BARCELONA	211	117	60	27	1	6		153	855,626
LLÍRIA	VALENCIA	206	135	53	14		3	1	166	781,650
BENALMÁDENA	MÁLAGA	204	142	27	33	2			177	636,070
BENIFAIÓ	VALENCIA	200	66	104	11		19		165	867,769
ALFARB	VALENCIA	185	125	38	12		10		153	659,412
BENICULL DE XÚQUER	VALENCIA	172	117	51	2		2		147	2,435,057
EL PRAT DE LLOBREGAT	BARCELONA	170	52	72	39	4	3		115	350,844
SIETE AGUAS	VALENCIA	167	137	17	11		2		131	1,166,496
MAZARRÓN	MURCIA	163	145	7	9		2		147	394,587
BENAGUASIL	VALENCIA	160	100	44	8	2	6		135	511,345
LA POBLA LLARGA	VALENCIA	156	126	20	7	1	2		138	418,521
CÁRTAMA	MÁLAGA	154	88	50	10		6		124	849,860
RAFELGUARAF	VALENCIA	150	122	16	8	1	3		130	416,058
SOT DE CHERA	VALENCIA	146	78	62	5		1		115	852,983
SUECA	VALENCIA	146	67	56	15		7	1	119	569,768
CORBERA	VALENCIA	145	63	49	16	3	14		113	1,595,919
ALBORACHE	VALENCIA	142	111	20	8	1	2		113	745,096
CASTELLÓ	VALENCIA	139	109	18	12				144	298,843
LA POBLA DE VALLBONA	VALENCIA	139	59	72	6		2		89	521,061
EL CATLLAR	TARRAGONA	133	117	12	2		1	1	91	542,112
OLIVA	VALENCIA	124	102	16	4	2			93	358,752
LLOCNOU DE LA CORONA	VALENCIA	123	51	60	11		1		101	2,046,562
ALCALÀ DE XIVERT	CASTELLÓN	121	91	20	6		4		92	494,779
ALCÀSSER	VALENCIA	121	12	101	5		3		104	646,844
VILADECANS	BARCELONA	120	46	34	37	1	2		73	1,150,247
LETUR	ALBACETE	116	61	36	14	4	1		113	1,689,364
SALOU	TARRAGONA	110	77	19	12	1	1		72	176,305
ALJARAQUE	HUELVA	108	95	8	4		1		90	387,262
CASTELLÓ DE LA PLANA	CASTELLÓN	105	33	53	12		7		81	372,821
MANUEL	VALENCIA	100	67	17	10		6		85	297,129