

SEVENTEENTH BRIEFING NOTE ON THE EXTRAORDINARY FLOODS CAUSED BY THE DANA (CUT-OFF LOW) FROM 26 OCTOBER TO 4 NOVEMBER 2024 IN VALENCIA, ANDALUSIA, CATALONIA, CASTILLA-LA MANCHA, THE BALEARIC ISLANDS, ARAGON AND OTHER AREAS AND THE MANAGEMENT OF THE COMPENSATION TO BE ASSUMED BY CONSORCIO DE COMPENSACIÓN DE SEGUROS (CCS) ATTACHED TO THE MINISTRY OF ECONOMY, TRADE AND BUSINESS

In relation to the serious situation caused by the DANA (cut-off low pressure system) that has produced **from 26 October to 4 November 2024** extensive damage due to flooding and windstorms in large areas of the east and south of the Iberian Peninsula and the Balearic Islands, particularly the tragic floods in Valencia and Albacete on 29 October, Consorcio de Compensación de Seguros (CCS) reports the following:

1. **As of 8 a.m. on 15 April 2025 CCS has filed 246,305 claims**, of which 7,117 have been received since 7 p.m. on 30 January 2025.

235,979 of these claims (95.4 % of the total) are located in the province of Valencia.

2. Of the 246,305 total claims, 3,719 are for business interruption and 254 for personal injury. The remaining 242,332 claims are for property damage, broken down by type of exposure as follows:

- Residential properties: 78,801 claims.
- Motor vehicles: 143,172 claims.
- Shops, warehouses and other risks: 14,667 claims.
- Offices: 992 claims.
- Industrial risks: 4,623 claims.
- Infrastructure: 77 claims.

3. Of the **246,051 claims for property damage and business interruption, 26,707 have been rejected due to duplication or lack of coverage, As of this date and time, 190,425 claims have been paid, for a cumulative amount of €2,727,543,271**, broken down by type of exposure as follows:

- Residential properties: 55,173 payouts for €853,339,142
- Motor vehicles: 121,388 payouts for €1,066,633,288
- Shops, warehouses and other risks: 10,252 payouts for €479,876,162
- Offices: 686 payouts for €23,012,179
- Industrial risks: 2,903 payouts for €296,422,570
- Infrastructure: 23 payouts for €8,259,930

In addition, as of 8 a.m. on 15 April 2025, 7,006 vehicles are in repair and have therefore already been managed by CCS.

In other words, 224,138 claims for property damage and business interruption have been processed (including both paid and rejected claims, as well as vehicles in repair) that is, 91.1% of the claims for property damage and business interruption received, leaving 21,913 claims pending at this date.

By type of exposure, the following percentages of claims received have been processed:

- Residential properties: 87.9%
- Motor vehicles: 95.2%
- Shops, warehouses and other risks: 78.8%
- Offices: 78.9%
- Industrial risks: 68.6%
- Infrastructure: 44.2%

These figures include the payment by the CCS of all the claims submitted by the insurance companies arising from the special operating procedure between the CCS and the insurance companies for the collaboration of the insurance companies in the management and assessment of damage caused to vehicles, homes, shops and offices, of those files that have been sent complete by the insurance companies to the CCS.

Breakdown by municipalities of claims filed and payments made appear in Annex for those municipalities with more than 100 claims filed.

4. The CCS currently estimates the **total cost of this event to be around 4.5 billion euros**.
5. CCS will continue to update these briefing notes as the management of the loss event advances.

Madrid, 15 April 2025

ANNEX: Breakdown of claims filed and payments made for municipalities with more than 100 claims filed.
(As of 8 a.m. on 15 April 2025)

MUNICIPALITY	PROVINCE	TOTAL CLAIMS	BREAKDOWN OF RECEIVED CLAIMS BY TYPE OF EXPOSURE						PROCESSED CLAIMS	AMOUNT PAID
			Residential properties	Motor vehicles	Shops, warehouses and other risks	Offices	Industries	Infra-structure		
PAIORTA	VALENCIA	23,646	6,915	15,139	1,200	97	293	2	21,469	299,459,153
CATARROJA	VALENCIA	22,270	7,259	13,084	1,415	121	390	1	20,050	261,199,163
ALGEMESÍ	VALENCIA	20,079	6,241	12,180	1,309	108	240	1	18,028	207,688,220
ALDAIA	VALENCIA	17,680	4,723	11,399	1,207	91	259	1	15,947	192,987,064
ALFAFAR	VALENCIA	15,222	4,060	10,006	1,009	39	107	1	13,731	211,134,322
VALÈNCIA	VALENCIA	12,952	2,561	9,488	699	25	176	3	11,267	137,855,449
BENETÚSSER	VALENCIA	10,119	2,747	6,522	714	73	63		9,119	106,432,642
MASSANASSA	VALENCIA	9,929	2,364	6,688	624	37	216		8,682	143,810,052
SEDAVÍ	VALENCIA	9,877	2,045	7,115	562	34	119	2	8,880	130,384,719
PICANYA	VALENCIA	9,357	3,096	5,649	454	25	133		8,422	119,320,289
RIBA-ROJA DE TÚRIA	VALENCIA	8,628	583	6,748	652	16	629		7,055	187,648,608
ALAQUÀS	VALENCIA	7,409	1,425	5,475	424	35	49	1	6,727	57,803,041
ALBAL	VALENCIA	7,130	1,970	4,453	476	50	180	1	6,375	98,165,197
L'ALCÚDIA	VALENCIA	6,442	2,237	3,589	413	38	164	1	5,829	54,286,443
CHIVA	VALENCIA	6,344	3,712	2,193	274	18	147		5,434	60,829,980
TORRENT	VALENCIA	3,890	1,535	2,114	139	8	90	4	3,186	48,820,509
BENIPARRELL	VALENCIA	3,414	516	2,164	380	8	346		2,833	59,999,963
GUADASSUAR	VALENCIA	3,369	1,506	1,684	109	9	61		3,059	29,232,296
MONTSERRAT	VALENCIA	3,213	2,434	637	97	2	40	3	2,742	18,672,506
XIRIVELLA	VALENCIA	3,101	1,120	1,474	375	35	96	1	2,593	18,522,197
QUART DE POBLET	VALENCIA	2,379	308	1,595	281	12	183		1,903	54,137,747
UTIEL	VALENCIA	2,266	1,020	1,006	174	4	61	1	2,007	25,967,473
CHESTE	VALENCIA	1,991	726	1,035	162	5	62	1	1,684	14,391,169
TURÍS	VALENCIA	1,769	1,420	268	51	2	26	2	1,514	9,594,917
ALGINET	VALENCIA	1,607	875	574	102	5	50	1	1,364	3,539,108
GODELLETA	VALENCIA	1,499	1,182	271	29		16	1	1,293	10,741,627
ALZIRA	VALENCIA	1,418	644	523	184	5	62		1,225	9,890,666
REQUENA	VALENCIA	1,159	667	304	130	10	48		979	4,786,931
EL EJIDO	ALMERÍA	984	112	747	66	3	56		949	389,406
MONTROI/ MONTROY	VALENCIA	924	760	135	22		7		757	5,185,160
VILAMARXANT	VALENCIA	923	723	147	30	1	21	1	813	5,458,806
JEREZ DE LA FRONTERA	CÁDIZ	909	440	308	132	11	17	1	792	2,979,034
CARLET	VALENCIA	904	460	295	90	2	57		773	3,700,678
CATADAU	VALENCIA	855	455	330	45	5	20		731	5,070,026
RIOLA	VALENCIA	696	392	272	19	5	8		639	5,592,263
PICASSENT	VALENCIA	673	348	285	18	2	20		572	4,058,131
LLOMBAI	VALENCIA	654	352	233	47	2	20		563	2,619,627
PEDRALBA	VALENCIA	651	311	290	36	5	9		582	6,662,472
TARRAGONA	TARRAGONA	623	378	176	55	6	4	4	487	4,375,589
BUÑOL	VALENCIA	550	285	195	37	6	25	2	444	4,297,471
ALBERIC	VALENCIA	481	341	95	29		16		437	1,836,767
SILLA	VALENCIA	471	14	369	61		25	2	377	8,493,666
MIRA	CUENCA	399	164	211	19		5		390	4,478,552

MUNICIPALITY	PROVINCE	TOTAL CLAIMS	BREAKDOWN OF RECEIVED CLAIMS BY TYPE OF EXPOSURE						PROCESSED CLAIMS	AMOUNT PAID
			Residential properties	Motor vehicles	Shops, warehouses and other risks	Offices	Industries	Infra-structure		
LORIGUILLA	VALENCIA	395	129	242	17		6	1	339	2,694,771
PATERNA	VALENCIA	331	65	226	23	3	12	2	258	2,403,413
MÁLAGA	MÁLAGA	325	148	96	65	2	12	2	263	1,003,335
CASTELLDEFELS	BARCELONA	324	196	81	42	3	2		254	1,103,228
CULLERA	VALENCIA	309	148	135	21		4	1	269	2,312,151
REAL	VALENCIA	309	246	41	17		5		265	1,131,658
MANISES	VALENCIA	306	63	218	19	1	5		257	2,419,300
POLINYÀ DE XÚQUER	VALENCIA	261	183	46	23		9		228	2,132,740
CARCAIXENT	VALENCIA	248	118	82	31	1	15	1	209	948,933
MANACOR	ILLES BALEARS	243	105	99	33	1	5		229	1,600,466
MISLATA	VALENCIA	226	30	175	15	1	5		189	1,063,446
EL PUERTO DE SANTA MARÍA	CÁDIZ	217	127	40	45	3	1	1	175	480,178
GAVÀ	BARCELONA	213	119	60	27	1	6		167	994,369
ÁLORA	MÁLAGA	212	121	77	9		4	1	159	1,174,924
LLÍRIA	VALENCIA	206	136	53	13		3	1	177	813,016
BENALMÁDENA	MÁLAGA	204	142	27	33	2			184	643,988
BENIFAIÓ	VALENCIA	203	67	106	11		19		176	964,976
ALFARB	VALENCIA	187	127	38	12		10		161	665,406
BENICULL DE XÚQUER	VALENCIA	172	117	51	2		2		160	2,539,254
EL PRAT DE LLOBREGAT	BARCELONA	171	52	72	40	4	3		123	378,956
SIETE AGUAS	VALENCIA	167	137	17	11		2		147	1,281,871
MAZARRÓN	MURCIA	164	146	7	9		2		155	422,342
BENAGUASIL	VALENCIA	160	101	43	8	2	6		141	521,094
LA POBLA LLARGA	VALENCIA	156	126	20	7	1	2		143	418,521
CÁRTAMA	MÁLAGA	155	89	50	10		6		133	1,020,006
RAFELGUARAF	VALENCIA	150	122	16	8	1	3		134	426,644
SOT DE CHERA	VALENCIA	147	79	62	5		1		122	879,867
SUECA	VALENCIA	146	67	56	15		7	1	125	585,812
CORBERA	VALENCIA	145	63	49	16	3	14		124	1,616,355
ALBORACHE	VALENCIA	144	113	20	8	1	2		123	797,358
CASTELLÓ	VALENCIA	141	110	19	12				119	299,656
LA POBLA DE VALLBONA	VALENCIA	140	60	72	6		2		126	538,135
EL CATLLAR	TARRAGONA	133	117	12	2		1	1	99	608,517
OLIVA	VALENCIA	125	103	16	4	2			101	379,167
LLOCNOU DE LA CORONA	VALENCIA	124	52	60	11		1		108	2,089,410
ALCALÀ DE XIVERT	CASTELLÓN	123	92	21	6		4		93	534,495
ALCÀSSER	VALENCIA	122	12	101	5		4		109	678,206
VILADECANS	BARCELONA	121	46	35	37	1	2		80	1,183,900
LETUR	ALBACETE	117	62	36	14	4	1		115	1,719,505
SALOU	TARRAGONA	110	77	19	12	1	1		83	213,589
ALJARAQUE	HUELVA	108	95	8	4		1		102	460,184
CASTELLÓ DE LA PLANA	CASTELLÓN	105	33	53	12		7		88	392,360
MANUEL	VALENCIA	101	67	18	10		6		92	312,475