

TWELFTH BRIEFING NOTE ON THE EXTRAORDINARY FLOODS CAUSED BY THE DANA (CUT-OFF LOW) FROM 26 OCTOBER TO 4 NOVEMBER 2024 IN VALENCIA, ANDALUSIA, CATALONIA, CASTILLA-LA MANCHA, THE BALEARIC ISLANDS, ARAGON AND OTHER AREAS AND THE MANAGEMENT OF THE COMPENSATION TO BE ASSUMED BY CONSORCIO DE COMPENSACIÓN DE SEGUROS (CCS) ATTACHED TO THE MINISTRY OF ECONOMY, TRADE AND BUSINESS

In relation to the serious situation caused by the DANA (cut-off low pressure system) that has produced **from 26 October to 4 November 2024** extensive damage due to flooding and windstorms in large areas of the east and south of the Iberian Peninsula and the Balearic Islands, particularly the tragic floods in Valencia and Albacete on 29 October, Consorcio de Compensación de Seguros (CCS) reports the following:

## 1. As of 7 p.m. on 16 February 2025 CCS has filed 241,373 claims.

By **type of exposure**, the breakdown of claims received is as follows:

•	Residential properties:	78,776 claims.
•	Motor vehicles:	141,324 claims.
•	Shops, warehouses and other single risks:	15,250 claims.
•	Offices:	1,056 claims.
•	Industrial risks:	4,893 claims.
•	Infrastructure:	74 claims.

230,349 of these claims are located in the province of Valencia (95.4 % of the total).

## The stated number of claims submitted includes those duplicate or ineligible, so the active claims amount to 229,608.

We would like to point out to anyone who has submitted a claim that it is not necessary to submit it again for the same damaged property.

2. CCS handles an insurance solution, and as such there are some indispensable prerequisites that have to be fulfilled before the payment is made, as are the adjustment of the loss, the report that the loss adjusters have to write assessing the loss, the verification of the general and specific conditions underwritten by the



insured and the payment of the corresponding extraordinary risk surcharge, as well as the verification about the ownership of the damaged property, the bank account naming, and thus make the payment to the damaged property's owner. Compensations to every insured vary depending on the particular insurance policy underwritten.

In the event that the damage processing is commissioned to an insurance company, the insured must contact their insurance company to find out the status of their file.

- 3. Once the assessment of damage has been received, and the file being complete, CCS will proceed to make the payment of the compensation to the insured.
- 4. As of 7 p.m. on 16 February 2025 CCS has paid 146,897 claims, for a cumulative amount of € 1,933,056,370, broken down by type of exposure as follows:

Residential properties	41,417 payouts for €585,282,096
Motor vehicles	96,236 payouts for €816,113,733
<ul> <li>Shops, warehouses and other single risks</li> </ul>	6,899 payouts for €304,347,435
Offices	501 payouts for €14,253,935
Industrial risks	1,833 payouts for €209,419,972
Infrastructure	11 payouts_for _€3,639,199

These figures include the payment by the CCS of all the requests sent by the insurance companies derived from the special operating procedure between the CCS and the insurance companies for the collaboration of the insurance companies in the management and assessment of damage caused to vehicles, homes, shops and offices, of those files that have been sent complete by the insurance companies to the CCS.

Breakdown by municipalities of claims filed and payments made appear in Annex for those municipalities with more than 100 claims filed.

5. CCS will continue to update these briefing notes as the management of the loss event advances.

Madrid, 16 February 2025



## ANNEX: Breakdown of claims filed and payments made for municipalities with more than 100 claims filed.

MUNICIPALITY	PROVINCE	CLAIMS	INDEMNIFIED
			LOSS
PAIPORTA	VALENCIA	23,269	209,753,511
CATARROJA	VALENCIA	21,924	190,323,830
ALGEMESÍ	VALENCIA	19,726	144,652,395
ALDAIA	VALENCIA	17,420	140,177,836
ALFAFAR	VALENCIA	14,989	144,105,623
VALÈNCIA	VALENCIA	12,686	97,223,607
BENETÚSSER	VALENCIA	9,965	73,346,027
SEDAVÍ	VALENCIA	9,787	92,914,766
MASSANASSA	VALENCIA	9,765	98,385,345
PICANYA	VALENCIA	9,193	83,367,998
RIBA-ROJA DE TÚRIA	VALENCIA	8,489	135,073,392
ALAQUÀS	VALENCIA	7,397	48,216,170
ALBAL	VALENCIA	7,029	74,660,096
L'ALCÚDIA	VALENCIA	6,278	40,467,094
CHIVA	VALENCIA	6,172	37,001,760
TORRENT	VALENCIA	3,801	34,176,233
BENIPARRELL	VALENCIA	3,358	38,161,102
GUADASSUAR	VALENCIA	3,284	23,153,231
MONTSERRAT	VALENCIA	3,116	13,189,554
XIRIVELLA	VALENCIA	3,009	11,331,224
QUART DE POBLET	VALENCIA	2,323	42,473,737
UTIEL	VALENCIA	2,216	20,029,608
CHESTE	VALENCIA	1,930	9,858,022
TURÍS	VALENCIA	1,725	7,029,290
ALGINET	VALENCIA	1,554	2,255,403
GODELLETA	VALENCIA	1,467	7,843,291
ALZIRA	VALENCIA	1,387	6,784,250
REQUENA	VALENCIA	1,111	3,458,480

(As of 7 p.m. on 16 Feb 2025)



EL EJIDO	ALMERÍA	970	275,684
MONTROI/MONTROY	VALENCIA	906	3,692,945
VILAMARXANT	VALENCIA	901	4,302,528
JEREZ DE LA FRONTERA	CÁDIZ	889	2,059,087
CARLET	VALENCIA	881	1,982,418
CATADAU	VALENCIA	832	3,802,812
RIOLA	VALENCIA	681	4,628,765
PICASSENT	VALENCIA	669	3,080,854
LLOMBAI	VALENCIA	638	1,973,735
PEDRALBA	VALENCIA	636	4,861,431
TARRAGONA	TARRAGONA	613	2,219,498
BUÑOL	VALENCIA	535	3,542,739
ALBERIC	VALENCIA	472	1,419,761
SILLA	VALENCIA	449	3,810,940
MIRA	CUENCA	389	3,439,632
LORIGUILLA	VALENCIA	380	1,827,380
CASTELLDEFELS	BARCELONA	317	442,916
PATERNA	VALENCIA	317	1,489,935
MÁLAGA	MÁLAGA	313	770,403
CULLERA	VALENCIA	300	1,898,215
MANISES	VALENCIA	300	1,807,406
REAL	VALENCIA	297	828,234
POLINYÀ DE XÚQUER	VALENCIA	260	1,534,105
CARCAIXENT	VALENCIA	241	657,274
MANACOR	ILLES BALEARS	233	1,211,300
MISLATA	VALENCIA	225	687,878
EL PUERTO DE SANTA MARÍA	CÁDIZ	216	247,981
ÁLORA	MÁLAGA	208	924,890
GAVÀ	BARCELONA	205	538,509
LLÍRIA	VALENCIA	203	720,416
BENALMÁDENA	MÁLAGA	194	499,283
BENIFAIÓ	VALENCIA	193	685,148
ALFARB	VALENCIA	180	257.369
EL PRAT DE LLOBREGAT	BARCELONA	173	194,371
BENICULL DE XÚQUER	VALENCIA	173	1,913,324
SIETE AGUAS	VALENCIA	164	1,059,325
BENAGUASIL	VALENCIA	156	324,639
MAZARRÓN	MURCIA	156	343,170



LA POBLA LLARGA	VALENCIA	151	371,103
CÁRTAMA	MÁLAGA	150	619,616
SUECA	VALENCIA	150	483,986
RAFELGUARAF	VALENCIA	145	327,149
CORBERA	VALENCIA	143	1,179,087
SOT DE CHERA	VALENCIA	143	521,347
LA POBLA DE VALLBONA	VALENCIA	140	380,090
ALBORACHE	VALENCIA	138	608,104
CASTELLÓ	VALENCIA	134	249,115
EL CATLLAR	TARRAGONA	131	225,934
ALCALÀ DE XIVERT	VALENCIA	123	163,480
LLOCNOU DE LA CORONA	VALENCIA	122	1,670,084
ALCÀSSER	VALENCIA	120	493,433
OLIVA	VALENCIA	120	253,349
VILADECANS	BARCELONA	119	966,769
LETUR	ALBACETE	115	1,247,541
ALJARAQUE	HUELVA	107	268,968
SALOU	TARRAGONA	106	98,012
CASTELLÓ DE LA PLANA	CASTELLÓN	103	204,437