

FOURTEENTH BRIEFING NOTE ON THE EXTRAORDINARY FLOODS CAUSED BY THE DANA (CUT-OFF LOW) FROM 26 OCTOBER TO 4 NOVEMBER 2024 IN VALENCIA, ANDALUSIA, CATALONIA, CASTILLA-LA MANCHA, THE BALEARIC ISLANDS, ARAGON AND OTHER AREAS AND THE MANAGEMENT OF THE COMPENSATION TO BE ASSUMED BY CONSORCIO DE COMPENSACIÓN DE SEGUROS (CCS) ATTACHED TO THE MINISTRY OF ECONOMY, TRADE AND BUSINESS

In relation to the serious situation caused by the DANA (cut-off low pressure system) that has produced **from 26 October to 4 November 2024** extensive damage due to flooding and windstorms in large areas of the east and south of the Iberian Peninsula and the Balearic Islands, particularly the tragic floods in Valencia and Albacete on 29 October, Consorcio de Compensación de Seguros (CCS) reports the following:

1. As of 8 a.m. on 4 March 2025 CCS has filed 242,800 claims.

By **type of exposure**, the breakdown of claims received is as follows:

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|---|-----------------|
| • Residential properties: | 79,476 claims. |
| • Motor vehicles: | 141,830 claims. |
| • Shops, warehouses and other single risks: | 15,444 claims. |
| • Offices: | 1,070 claims. |
| • Industrial risks: | 4,905 claims. |
| • Infrastructure: | 75 claims. |

231,676 of these claims are located in the province of Valencia (95.4 % of the total).

The stated number of claims submitted represents the total number of claims received. The number of applications submitted net of duplicate or ineligible claims is 228,841.

We would like to point out to anyone who has submitted a claim that it is not necessary to submit it again for the same damaged property.

2. CCS handles an insurance solution, and as such there are some indispensable prerequisites that have to be fulfilled before the payment is made, as are the

adjustment of the loss, the report that the loss adjusters have to write assessing the loss, the verification of the general and specific conditions underwritten by the insured and the payment of the corresponding extraordinary risk surcharge, as well as the verification about the ownership of the damaged property, the bank account naming, and thus make the payment to the damaged property's owner. Compensations to every insured vary depending on the particular insurance policy underwritten.

In the event that the damage processing is commissioned to an insurance company, the insured must contact their insurance company to find out the status of their file.

3. Once the assessment of damage has been received, and the file being complete, CCS will proceed to make the payment of the compensation to the insured.
4. **As of 8 a.m. on 4 March 2025 CCS has paid 164,221 claims, for a cumulative amount of € 2,218,170,571**, broken down by type of exposure as follows:

• Residential properties	46,908 payouts for €683,154,831
• Motor vehicles	106,557 payouts for €919,696,200
• Shops, warehouses and other single risks	8,040 payouts for €354,351,772
• Offices	581 payouts for €18,899,494
• Industrial risks	2,124 payouts for €238,429,075
• Infrastructure	11 payouts for €3,639,199

These figures include the payment by the CCS of all the requests sent by the insurance companies derived from the special operating procedure between the CCS and the insurance companies for the collaboration of the insurance companies in the management and assessment of damage caused to vehicles, homes, shops and offices, of those files that have been sent complete by the insurance companies to the CCS.

Breakdown by municipalities of claims filed and payments made appear in Annex for those municipalities with more than 100 claims filed.

5. CCS will continue to update these briefing notes as the management of the loss event advances.

Madrid, 4 March 2025

ANNEX: Breakdown of claims filed and payments made for municipalities with more than 100 claims filed.

(As of 8 a.m. on 4 March 2025)

MUNICIPALITY	PROVINCE	CLAIMS	INDEMNIFIED LOSS (€)
PAIORTA	VALENCIA	23.367	249.233.677
CATARROJA	VALENCIA	22.033	215.495.487
ALGEMESÍ	VALENCIA	19.843	171.095.673
ALDAIA	VALENCIA	17.500	156.890.672
ALFAFAR	VALENCIA	15.014	166.120.401
VALÈNCIA	VALENCIA	12.777	111.364.672
BENETÚSSER	VALENCIA	10.011	85.052.294
MASSANASSA	VALENCIA	9.833	112.339.837
SEDAVÍ	VALENCIA	9.807	106.199.679
PICANYA	VALENCIA	9.229	96.917.401
RIBA-ROJA DE TÚRIA	VALENCIA	8.502	151.959.148
ALQUÀS	VALENCIA	7.356	52.187.316
ALBAL	VALENCIA	7.055	84.544.984
L'ALCÚDIA	VALENCIA	6.326	44.543.318
CHIVA	VALENCIA	6.226	43.546.249
TORRENT	VALENCIA	3.815	39.162.166
BENIPARRELL	VALENCIA	3.381	46.278.134
GUADASSUAR	VALENCIA	3.318	25.652.886
MONTERRAT	VALENCIA	3.147	15.635.832
XIRIVELLA	VALENCIA	3.038	13.881.818
QUART DE POBLET	VALENCIA	2.337	45.988.478
UTIEL	VALENCIA	2.233	22.516.781
CHESTE	VALENCIA	1.955	11.467.399
TURÍS	VALENCIA	1.740	7.990.458
ALGINET	VALENCIA	1.575	2.686.218
GODELLETA	VALENCIA	1.480	9.014.872
ALZIRA	VALENCIA	1.396	7.956.252
REQUENA	VALENCIA	1.124	3.907.805
EL EJIDO	ALMERÍA	975	317.115
MONTROI/MONTROY	VALENCIA	917	4.195.459
VILAMARXANT	VALENCIA	906	4.607.040

JEREZ DE LA FRONTERA	CÁDIZ	894	2.420.736
CARLET	VALENCIA	889	2.377.142
CATADAU	VALENCIA	844	4.558.076
RIOLA	VALENCIA	682	5.019.462
PICASSENT	VALENCIA	677	3.429.992
LLOMBAI	VALENCIA	644	2.183.583
PEDRALBA	VALENCIA	640	5.626.641
TARRAGONA	TARRAGONA	619	2.814.246
BUÑOL	VALENCIA	544	3.836.263
ALBERIC	VALENCIA	476	1.579.452
SILLA	VALENCIA	455	4.466.417
MIRA	CUENCA	391	3.763.053
LORIGUILLA	VALENCIA	387	2.214.420
PATERNA	VALENCIA	321	1.691.390
CASTELLDEFELS	BARCELONA	320	563.528
MÁLAGA	MÁLAGA	315	815.581
CULLERA	VALENCIA	304	2.086.105
REAL	VALENCIA	302	902.993
MANISES	VALENCIA	301	1.996.831
POLINYÀ DE XÚQUER	VALENCIA	259	1.834.730
CARCAIXENT	VALENCIA	240	783.278
MANACOR	ILLES BALEARS	237	1.427.565
MISLATA	VALENCIA	225	790.018
EL PUERTO DE SANTA MARÍA	CÁDIZ	216	328.188
ÁLORA	MÁLAGA	210	943.185
GAVÀ	BARCELONA	210	618.963
LLÍRIA	VALENCIA	203	730.136
BENALMÁDENA	MÁLAGA	199	565.754
BENIFAÍÓ	VALENCIA	196	767.846
ALFARB	VALENCIA	181	304.518
EL PRAT DE LLOBREGAT	BARCELONA	173	270.592
BENICULL DE XÚQUER	VALENCIA	173	2.229.897
SIETE AGUAS	VALENCIA	165	1.099.691
MAZARRÓN	MURCIA	158	373.654
BENAGUASIL	VALENCIA	157	378.017
LA POBLA LLARGA	VALENCIA	152	387.966
CÁRTAMA	MÁLAGA	150	705.185
SUECA	VALENCIA	149	524.580

RAFELGUARAF	VALENCIA	148	351.475
SOT DE CHERA	VALENCIA	146	576.284
CORBERA	VALENCIA	145	1.483.667
ALBORACHE	VALENCIA	141	695.009
LA POBLA DE VALLBONA	VALENCIA	138	439.898
CASTELLÓ	VALENCIA	135	274.736
EL CATLLAR	TARRAGONA	132	396.895
ALCALÀ DE XIVERT	VALENCIA	122	358.194
LLOCNOU DE LA CORONA	VALENCIA	122	1.898.122
OLIVA	VALENCIA	122	300.344
VILADECANS	BARCELONA	120	1.011.864
ALCÀSSER	VALENCIA	120	552.900
LETUR	ALBACETE	114	1.478.700
ALJARAQUE	HUELVA	108	310.913
SALOU	TARRAGONA	108	112.078
CASTELLÓ DE LA PLANA	CASTELLÓN	104	263.114
MANUEL	VALENCIA	100	240.634