

ELEVENTH BRIEFING NOTE ON THE EXTRAORDINARY FLOODS CAUSED BY THE DANA (CUT-OFF LOW) FROM 26 OCTOBER TO 4 NOVEMBER 2024 IN VALENCIA, ANDALUSIA, CATALONIA, CASTILLA-LA MANCHA, THE BALEARIC ISLANDS, ARAGON AND OTHER AREAS AND THE MANAGEMENT OF THE COMPENSATION TO BE ASSUMED BY CONSORCIO DE COMPENSACIÓN DE SEGUROS (CCS) ATTACHED TO THE MINISTRY OF ECONOMY, TRADE AND BUSINESS

In relation to the serious situation caused by the DANA (cut-off low pressure system) that has produced **from 26 October to 4 November 2024** extensive damage due to flooding and windstorms in large areas of the east and south of the Iberian Peninsula and the Balearic Islands, particularly the tragic floods in Valencia and Albacete on 29 October, Consorcio de Compensación de Seguros (CCS) reports the following:

1. As of 7 p.m. on 30 January 2025 CCS has filed 239,128 claims.

By **type of exposure**, the breakdown of claims received is as follows:

- Residential properties: 78,078 claims.
- Motor vehicles: 140,240 claims.
- Shops, warehouses and other single risks: 14,875 claims.
- Offices: 1,028 claims.
- Industrial risks: 4,834 claims.
- Infrastructure: 73 claims.

228,238 of these claims are located in the province of Valencia (95.4 % of the total).

The stated amount of claims submitted includes duplicate claims so the amount of claims submitted net of duplicates (active claims) is lower. We would like to point out to anyone who has submitted a claim that it is not necessary to submit it again for the same damaged property.

2. CCS handles an insurance solution, and as such there are some indispensable prerequisites that have to be fulfilled before the payment is made, as are the adjustment of the loss, the report that the loss adjusters have to write assessing the loss, the verification of the general and specific conditions underwritten by the insured and the payment of the corresponding extraordinary risk surcharge, as well

as the verification about the ownership of the damaged property, the bank account naming, and thus make the payment to the damaged property's owner. Compensations to every insured vary depending on the particular insurance policy underwritten.

In the event that the damage processing is commissioned to an insurance company, the insured must contact their insurance company to find out the status of their file

3. Once the assessment of damage has been received, and the file being complete, CCS will proceed to make the payment of the compensation to the insured.
4. **As of 7 p.m. on 30 January 2025 CCS has paid 121,652 claims, for a cumulative amount of € 1,543,531,635**, broken down by type of exposure as follows:

• Residential properties	33,585 payouts for €467,249,499
• Motor vehicles	81,173 payouts for €675,261,747
• Shops, warehouses and other single risks	5,248 payouts for €228,747,800
• Offices	374 payouts for €9,236,257
• Industrial risks	1,265 payouts for €159,478,112
• Infrastructure	7 payouts for €3,558,221

These figures include the payment by the CCS of all the requests sent by the insurance companies derived from the special operating procedure between the CCS and the insurance companies for the collaboration of the insurance companies in the management and assessment of damage caused to vehicles, homes, shops and offices, of those files that have been sent complete by the insurance companies to the CCS.

Breakdown by municipalities of claims filed and payments made appear in Annex for those municipalities with more than 100 claims filed.

5. CCS will continue to update these briefing notes as the management of the loss event advances.

Madrid, 30 January 2025

ANNEX: Breakdown of claims filed and payments made for municipalities with more than 100 claims filed.

(As of 7 p.m. on 30 Jan 2025)

MUNICIPALITY	PROVINCE	CLAIMS	INDEMNIFIED LOSS
PAIPORTA	VALENCIA	23,093	167,103,623
CATARROJA	VALENCIA	21,771	157,408,287
ALGEMESÍ	VALENCIA	19,582	111,977,751
ALDAIA	VALENCIA	17,346	111,827,683
ALFAFAR	VALENCIA	14,895	112,309,286
VALÈNCIA	VALENCIA	12,404	69,425,109
BENETÚSSER	VALENCIA	9,897	59,774,325
MASSANASSA	VALENCIA	9,723	77,464,975
SEDAVÍ	VALENCIA	9,712	77,734,457
PICANYA	VALENCIA	9,134	65,776,917
RIBA-ROJA DE TÚRIA	VALENCIA	8,402	107,269,781
ALQUÀS	VALENCIA	7,480	39,183,319
ALBAL	VALENCIA	6,980	64,980,145
L'ALCÚDIA	VALENCIA	6,209	34,469,446
CHIVA	VALENCIA	6,089	29,681,044
TORRENT	VALENCIA	3,754	28,073,559
BENIPARRELL	VALENCIA	3,329	28,147,847
GUADASSUAR	VALENCIA	3,247	19,028,298
MONTSERRAT	VALENCIA	3,054	10,706,855
XIRIVELLA	VALENCIA	2,963	8,210,491
QUART DE POBLET	VALENCIA	2,290	30,283,447
UTIEL	VALENCIA	2,199	16,871,575
CHESTE	VALENCIA	1,879	8,713,301
TURÍS	VALENCIA	1,689	6,034,794
ALGINET	VALENCIA	1,526	1,823,268
GODELLETA	VALENCIA	1,454	6,540,719
ALZIRA	VALENCIA	1,376	5,560,875
REQUENA	VALENCIA	1,088	2,985,684

EL EJIDO	ALMERÍA	968	195,812
VILAMARXANT	VALENCIA	891	3,664,313
MONTROI/MONTROY	VALENCIA	884	3,248,291
CARLET	VALENCIA	874	1,543,525
JEREZ DE LA FRONTERA	CÁDIZ	872	1,650,489
CATADAU	VALENCIA	818	3,095,287
RIOLA	VALENCIA	677	4,123,046
PICASSENT	VALENCIA	666	2,358,299
PEDRALBA	VALENCIA	633	4,077,421
LLOMBAI	VALENCIA	625	1,685,026
TARRAGONA	TARRAGONA	606	1,268,837
BUÑOL	VALENCIA	523	3,019,073
ALBERIC	VALENCIA	459	1,134,429
SILLA	VALENCIA	447	3,449,412
MIRA	CUENCA	388	2,915,473
LORIGUILLA	VALENCIA	379	1,394,971
MÁLAGA	MÁLAGA	315	510,987
CASTELLDEFELS	BARCELONA	310	302,022
PATERNA	VALENCIA	309	1,130,787
CULLERA	VALENCIA	297	1,643,731
MANISES	VALENCIA	296	1,088,821
REAL	VALENCIA	292	716,855
POLINYÀ DE XÚQUER	VALENCIA	257	1,123,730
CARCAIXENT	VALENCIA	236	573,803
MANACOR	ILLES BALEARS	231	1,127,283
MISLATA	VALENCIA	220	567,610
EL PUERTO DE SANTA MARÍA	CÁDIZ	215	203,813
ÁLORA	MÁLAGA	208	830,582
GAVÀ	BARCELONA	202	261,537
LLÍRIA	VALENCIA	202	647,013
BENIFAÍÓ	VALENCIA	192	483,036
BENALMÁDENA	MÁLAGA	188	389,349
ALFARB	VALENCIA	178	224,492
BENICULL DE XÚQUER	VALENCIA	175	1,613,643
EL PRAT DE LLOBREGAT	BARCELONA	171	126,357
SIETE AGUAS	VALENCIA	161	854,981
BENAGUASIL	VALENCIA	157	291,576
MAZARRÓN	MURCIA	155	222,775

LA POBLA LLARGA	VALENCIA	152	317,952
CÁRTAMA	MÁLAGA	150	544,067
SUECA	VALENCIA	143	367,396
CORBERA	VALENCIA	142	849,843
RAFELGUARAF	VALENCIA	142	309,711
SOT DE CHERA	VALENCIA	140	439,351
ALBORACHE	VALENCIA	139	531,955
LA POBLA DE VALLBONA	VALENCIA	138	255,634
CASTELLÓ	VALENCIA	130	239,829
EL CATLLAR	TARRAGONA	126	96,042
LLOCNOU DE LA CORONA	VALENCIA	123	1,563,255
ALCALÀ DE XIVERT	CASTELLÓN	120	106,190
ALCÀSSER	VALENCIA	119	391,341
OLIVA	VALENCIA	119	217,781
VILADECANS	BARCELONA	118	897,211
LETUR	ALBACETE	114	956,130
ALJARAQUE	HUELVA	107	205,219
CASTELLÓ DE LA PLANA	CASTELLÓN	103	168,536